

Accessibility Statement: Berlin

We are committed to improving access to our sites and services for people who use wheelchairs, those with ambulant disabilities, people who are deaf, hard of hearing and those with partial sight so everyone can enjoy them. Staff are required to undergo an induction training session that informs them on basic access awareness, encouraging the use of the social model of disability.

Here are the facilities we provide and in the instances where we cannot ensure accessibility, we will endeavour to provide an alternative.

If you have any suggestions, comments or feedback about our accessibility services please email membership@sohohouse.com or ring your local House.

The Site

Founded in London in 1995, Soho House Group is a private member's club for the creative industries. Soho House Berlin is a hotel and club situated in the Mitte district, at the crossroads of Tortsraße and Prenzlaure Allein. It is located at Torstraße 1, 10119 Berlin, Germany. The nearest transport link is the train station, Alexanderplatz.

Public access is at the front of the building via the public highway where an entrance portico is provided as weather protection. However, disabled access is at the rear of the building in the service yard where there is a disabled access door which is well lit during evening hours.

There is no visitor car park at the site but parking can be arranged for disabled guests if requested prior to your visit.

Once inside the site, all lifts are accessible and come fitted with emergency alarms.

Service animals are permitted inside rooms but not inside the club.

Rooms

Soho House Berlin has 65 rooms, 20 apartments and 4 lofts. Amenities in all of the rooms include a television, fridge, luggage rack and drawer unit. Our accessible Extra-large rooms are situated on the first floor and room 13 is our most accessible space. Inside this room, the bathroom is large and the glass shower screen has been replaced with a wet room.

We offer room service Monday- Friday 7am- 12am, Saturday 8am-12am and Sunday 8am-11pm.

We also offer a wake-up call service and can come to the room if requested by those who have difficulty hearing.

Food & Drink

House Kitchen and Library Bar is an open plan restaurant area that provides table service.

On the 8th floor is a rooftop bar with a bar running the length of the room and seating on the opposite side. There is ample seating and space and the floor to ceiling windows can be opened out onto the pool and outside terrace to allow access for disabled guests.

The smoking area and the roof terrace on the 8th floor are both accessible and come with outdoor heating lamps.

Cecconi's is an Italian restaurant open to the public. The entrance is at street level via the main reception doors on the left. There are no disabled bathrooms in the restaurant but the nearest toilets are on the second floor which can be accessed by the platform lift.

All of our menus come in either German or English. Please speak to a member of staff if you have any dietary requirements which our kitchen will be happy to cater for.

Facilities

Gym

The House gym is located on the first floor and can be accessed via the elevator or staircase. Inside the gym studio is the following equipment; weight machines, weight tower, dumbbells, kettlebells, barbells, smith machine, treadmills, cardio machines, rowers, kinesis. Other facilities include a steam room and sauna.

There are also showers, bathrooms and accessible changing rooms.

Pool

The rooftop pool is located on the 8th floor of the property and can be accessed via lifts. The pool is 1m deep.

Spa

Cowshed Spa is located on floor -1 and can be accessed via the elevator or staircase. There are 5 treatment rooms which can be used for facial treatments or massages and all are accessible.

Screening Room

Our screening room is fully accessible and furniture can be removed to accommodate wheelchairs. The room is low-lit during screenings, however in between the sofas are small glass tables with installed table lamps.

Events

Several of the spaces within the site can be privately hired for events. Lighting can be altered in these spaces and audio equipment can be hired for those who have hearing difficulties.

Safety

Emergency procedure diagrams are located within the buildings and in Rooms. These diagrams provide floor plans which show the location of emergency exits and emergency equipment (such as fire extinguishers) and maps for evacuation routes and emergency assembly areas.

Contact Us

For more information or if you have any questions, please contact the site on +49 (0)30 4050 440 or info@sohohouseberlin.com.