## Accessibility Statement: Istanbul

We are committed to improving access to our sites and services for people who use wheelchairs, those with ambulant disabilities, people who are deaf, hard of hearing and those with partial sight so everyone can enjoy them. Staff are required to undergo an induction training session that informs them on basic access awareness, encouraging the use of the social model of disability.

Here are the facilities we provide and in the instances where we cannot ensure accessibility, we will endeavour to provide an alternative.

If you have any suggestions, comments or feedback about our accessibility services please email membership@sohohouse.com or ring your local House.

## The Site

Founded in London in 1995, Soho House Group is a private member's club for the creative industries. Soho House Istanbul is a hotel and club set in the former US embassy building off Meşrutiyet in central Istanbul. It is located at Evliya Çelebi, Meşrutiyet Cd. No:56, 34430 Beyoğlu/İstanbul, Turkey. The nearest public transport link is via the public highway or Sishane Metro station (250m).

The car park is situated beneath the Glass building which is a short distance from the lobby. There is security at the entrance and visitors can be escorted to the House if required.

Disabled access is via the front entrance where weather protection is also provided.

Once inside the property, all public areas of the building can be accessed via lifts which are fitted with emergency alarms.

Service animals are permitted on the site but comfort and therapy animals are prohibited.

### Rooms

Soho House Istanbul has 87 rooms and 17 mezzanine apartments. One apartment, room 10, is our accessible room and is located on the ground floor of the Glass building which can be accessed via the main lift in the lobby. The room comes equipped with an emergency pull cord system in the bathroom.

### Food & Drink

The Club Bar is located on the first floor and there is a second bar and dining room on the second floor along with the Embassy Club and roof terrace, all of which can be accessed via lifts in the lobby.

Cecconi's Istanbul is an Italian restaurant open to the public and it's situated in a separate building, the Chancery, which has a covered entrance. Inside there is a restaurant on the lower

ground level and an events space on the upper floor level, both of which are accessible via a platform lift from floor -1 of the Glass Building.

In the dining spaces, the seating is mostly low level with a mixture of chairs, some upright and some with arms. Throughout the day, background music is played and candles are used when the spaces are low-lit during the evening.

Our menus come in either Turkish or English. Please speak to a member of staff if you have any dietary requirements which our kitchen will be happy to cater for.

The outdoor spaces are accessible and have an electric ramp for wheelchair users. Weather protection, such as umbrellas, are provided and the space also comes equipped with outdoor heating units and cooling fans.

# **Our Facilities**

In all of our event spaces, lighting can be altered and audio equipment hired upon request.

<u>Spa</u>

Cowshed Spa is located on floor -4 which can be accessed via the lift. The spa has an accessible shower which comes equipped with a seat and grab and drop rails.

## <u>Cinema</u>

Our 46 seat cinema is situated on the ground floor and can be accessed via the main passenger lift from reception. Furniture can be removed upon request to accommodate wheelchair visitors.

# <u>Gym</u>

The house gym is located on floor -3 and can be accessed via the main lift in the lobby. The gym comes equipped with a large mirrored studio, a room filled with gym equipment, a sauna and steam room and single gender changing rooms. These each come with an accessible toilet and a shower fitted with a seat and grab rail.

Towels and water are also provided.

# Pool

The House pool is located on the roof of the Glass building. It measures at 1.10m deep and is fitted with a handrail and ladder.

# Safety

In the event of an emergency, a member of staff will assist all visitors in evacuating to a place of safety. More information about the emergency and safety guidelines is available in several formats at reception.

# **Contact Us**

For more information or if you have any questions, please contact the site on +90 212 377 71 00.