

## Accessibility Statement: Soho House Hong Kong

We are committed to improving access to our sites and services for people who use wheelchairs, those with ambulant disabilities, people who are deaf, hard of hearing and those with partial sight so everyone can enjoy them. Staff are required to undergo an induction training session that informs them on basic access awareness, encouraging the use of the social model of disability.

Here are the facilities we provide and in the instances where we cannot ensure accessibility, we will endeavour to provide an alternative.

If you have any suggestions, comments or feedback about our accessibility services please email [membership@sohohouse.com](mailto:membership@sohohouse.com) or ring your local House.

### **The Site**

Founded in London in 1995, Soho House Group is a private member's club for the creative industries. It's located at 33 Des Voeux Road West, Sheung Wan Hong Kong. The nearest public transport is via the Metro at stops Sheung Wan or Sai Ying Pun. There are also several tram and bus stops situated close by to the building.

Please note that there is no public car park at this site. Disabled access is at the front of the building at Des Veous Road West and there is a small ramp near the door. There is a canopy over all entrance doors to provide weather protection.

Once inside the building there are lifts that can provide access to all areas of the building and come fitted with alarms, intercom and audible indication of lift movement.

There are toilets located on each floor of the site which includes a disabled single gendered bathroom on each floor that comes fitted with handrails and an emergency call button.

### **Food & Drink**

All bars and restaurants are easy to locate within the building. [List locations here]. Within each space, there is ample seating consisting of low-level dining chairs with and without arms, low-level banquette seating and high-level bar stools.

Generally, spaces are well lit and during the evening table lamps are used. All crockery is colour contrasted with the tables. Please note that low-level background music is played during opening hours throughout the site.

Menus come in both Chinese and English and if you have any dietary requirements, please speak to a member of staff as the kitchen are happy to cater for you.

The outdoor areas are also accessible. The balconies' floors are flush to the internal floor and the 30th floor balcony has an overhead canopy.

## **Gym**

The gym is located on floors 11, 12 and 15. There is lift access to the 11th floor and then internal stairs to access the remaining two floors. If required, the lift can make stops at floors 12 and 15 but this is controlled by a member of staff.

There is a range of equipment within the gym and the gym manager can assist disabled guests. Water and towels are provided.

Single gender disabled changing rooms and toilets are provided along with single gender steam rooms and saunas.

## **Events**

Spaces on floors 25 and 26 can be hired for private events and both are accessible via lifts. There are single gender toilets on each floor including disabled bathrooms. The flooring within these spaces is not non-slip as it is made of slate tile.

Lighting and music volume can be altered upon request.

## **Safety**

In the event of an emergency, there is a refuge area and call button at the fire exit staircase on each floor. [The site hasn't yet fully developed emergency guidelines so please add later]

## **Contact Us**

[Please add details once site has confirmed them]