

Accessibility Statement: Babington House

We are committed to improving access to our sites and services for people who use wheelchairs, those with ambulant disabilities, people who are deaf, hard of hearing and those with partial sight so everyone can enjoy them. Staff are required to undergo an induction training session that informs them on basic access awareness, encouraging the use of the social model of disability.

Here are the facilities we provide and in the instances where we cannot ensure accessibility, we will endeavour to provide an alternative.

If you have any suggestions, comments or feedback about our accessibility services please email membership@sohohouse.com or ring your local House.

The Site

Founded in London in 1995, Soho House Group is a private member's club for the creative industries. Babington House is a country house in the heart of Somerset. It is located at Babington House hotel, Frome, Somerset, BA11 3RW. The main public transport links are the road links from Radstock and Frome. The nearest train station is in Frome and taxi services operate from Frome and Radstock.

There is a car park onsite with around 100 spaces with the disabled space situated behind the chapel. The car park is well-lit throughout the evening. If you wish to make reservations and requests prior to arrival, please contact reception via the guest online booking service.

Both of the main House entrances are accessible and have ramps available. The Coach House and Stable Block have no kerbs or steps to the ground floor rooms. Large parasols are in place across the site for weather protection and umbrellas are available at various points across the site also.

There are bathrooms on each of the floors in all of the sites which include single gender disabled toilets which are fitted with handrails.

Assistance animals are permitted in all areas of the site.

Rooms

At Babington House, there are 33 rooms in total spanning 6 buildings. In the main House there are 11 rooms across the 1st and 2nd floors with only stair access. Coach House has 12 rooms across the ground and 1st floor with accessible access to the ground floor rooms on the cobbled path side of the building. The Stable Block has 5 rooms all on the ground floor but they each have 2 levels which are only accessed via a staircase.

The rooms come with the following amenities: beds, bathroom, large walk-in shower, bath, sink, toilet, TV, phone, open fires, wood burners, coffee machine and mini bar. Grab rails can be

added to the showers and toilets upon request. Furniture can be rearranged or removed from each of the rooms also.

We offer a 24-hour room service and a wake-up call service. Reception can arrange alternatives for disabled guests.

Food & Drink

The main bar and the Orangery restaurant are located on the ground floor and can be accessed using ramps. The bar terrace behind the main House and the grass behind the swimming pool are also accessible.

The crockery in the indoor dining space in the Orangery and Orangery terrace is contrasted and during the summer BBQ events, the crockery used is also colour contrasted.

Low-level background music is played in the Orangery restaurant, main bar and Deli bar but it can be altered if the space has been privately hired.

In the main restaurant, all seating is chairs with arms and in the main bar and Deli bar there are chairs without arms at various heights.

Please speak to a member of staff if you have any dietary requirements which our kitchen will be happy to cater for.

Facilities

Spa

The Cowshed Spa can be found near to the car park and is accessed using the nearby pathway. All spaces within the spa are on ground level. All treatment beds are adjustable.

Gym

The House gym is situated next to the Teeny house which has a path leading from the car park and Cowshed Active where guests are asked to sign in. The disabled bathrooms are located in Cowshed Active and disabled access to the changing rooms is at Cowshed Relax.

The equipment available at the gym are running machines, cross trainers and stationary bicycles. Within the indoor pool area at Relax there is also a sauna. Flooring within the gym is non-slip.

There are trained staff available to assist disabled guests and both towels and water are provided.

Pools

There are 2 pools located at Cowshed Active with lifeguards who are trained to assist disabled guests. The indoor pool is 146cm deep and the outdoor pool is 2m deep.

Events

Events can take place across the whole site including the main House ground floor library, log room, Orangery restaurant, main bar, Cowshed Active and Relax can be privately hired.

Disabled toilets are in close vicinity to all of these spaces. Lighting can be altered upon request and audio equipment can be hired for those who have hearing difficulties.

Safety

In the event of an emergency, staff will be on hand to evacuate all guests to a place of safety which includes Orangery restaurant, reception or main bar, Deli Bar, Logroom, Library, Study, and the games room. Emergency guides can be found in all rooms.

Contact Us

For more information or if you have any questions, please contact the site General Manager, Rob Puffett on rob.puffett@sohohouse.com or reception at reception.babington@sohohouse.com.