

Accessibility Statement: Dean Street Townhouse

We are committed to improving access to our sites and services for people who use wheelchairs, those with ambulant disabilities, people who are deaf, hard of hearing and those with partial sight so everyone can enjoy them. Staff are required to undergo an induction training session that informs them on basic access awareness, encouraging the use of the social model of disability.

Here are the facilities we provide and in the instances where we cannot ensure accessibility, we will endeavour to provide an alternative.

If you have any suggestions, comments or feedback about our accessibility services please email membership@sohohouse.com or ring your local House.

The Site

Founded in London in 1995, Soho House Group is a private member's club for the creative industries. Dean Street Townhouse is a hotel and restaurant situated in Soho, Central London. It's located at 69-71 Dean Street, Soho, London W1D 3SE. The nearest public transport link is via Tottenham Court Road tube station (Northern Line). You can also reach the site via bus routes 14, 19, 24, 38 and 176, and the night bus service.

The nearest car park is Q-Park Chinatown where there is a disabled parking bay.

Disabled access is via the main doors on Dean Street where a ramp is available. The double doors lead to the hotel and the single door leads to the restaurant. There is also disabled access via the staff entrance on Mead Street.

Once inside the site, staff are on hand to assist visitors at reception where the reception desk is at an accessible height for wheelchair users. Please speak to staff about induction loops and deaf alerters which are available.

There are lifts which provide access to all floors of the building and they are fitted with alarms.

There are public toilets on the ground floor which come equipped with handrails and emergency alarms.

Assistance animals are permitted throughout the site.

Rooms

There are 39 rooms in total in Dean Street Townhouse. The accessible rooms can be found in the big building on the 3rd floor (room 18), the small building on the 3rd floor (room 36) and rooms 26 and 27 on the ground floor. However, room 27 has a step in the room and does not come fitted with any handrails.

The bathrooms in the accessible rooms come equipped with grab rails, emergency cords, lower toilets and sinks and wet room showers. They each come fitted with alarms and vibrating pillows as alternative emergency alterers.

We also offer a wake-up call service.

Food & Drink

The dining room and bar are on ground level and are accessible via the front entrance where there is also a ramp available. Inside, there is ample seating and tables at a height accessible for wheelchair users. It is a well-lit space but the lights are dimmed during evening hours. Please note that the outdoor terrace is not accessible due to a small step that leads onto it.

On the ground floor, through the parlour, is a snug which can be used for private events. In this space, lighting can be altered upon request and audio equipment can be hired for those who have hearing difficulties.

Contact Us

For more information or if you have any questions, please contact the site on +44 (0)20 7434 1775 or email info@deanstreettownhouse.com.