

Accessibility Statement: Electric Diner

We are committed to improving access to our sites and services for people who use wheelchairs, those with ambulant disabilities, people who are deaf, hard of hearing and those with partial sight so everyone can enjoy them. Staff are required to undergo an induction training session that informs them on basic access awareness, encouraging the use of the social model of disability.

Here are the facilities we provide and in the instances where we cannot ensure accessibility, we will endeavour to provide an alternative.

If you have any suggestions, comments or feedback about our accessibility services please email membership@sohohouse.com or ring your local House.

The Site

Founded in London in 1995, Soho House Group is a private member's club for the creative industries. Electric Diner is a restaurant situated in West London which serves a French-American menu. It is located at 191 Portobello Rd, Notting Hill, London W11 2ED. The nearest public transport link is Ladbroke Grove Tube Station (Circle or Hammersmith and City lines).

The site can also be accessed via bus route 23 which stops at Portobello Road (stop PJ), and bus routes 52 and 452 which stop at Portobello and Golborne Market (stops PP and PQ).

There is no car park at the site but there is meter parking in close vicinity.

To access the site there are dropped kerbs at the pavement approaching the site but wheelchair users must enter through the cinema fire exit. If you need assistance please call the Club reception on 020 7908 96969.

There are steps leading into the cinema and so wheelchair users must access the site via the cinema fire exit.

A disabled unisex toilet is located inside the diner and is clearly signposted. It is fitted with a handrail and an assistance alarm.

Food & Drink

The restaurant is accessible and is fitted with ample low-level seating which ranges from booths to chairs with arms. The outdoor terrace is also accessible and here guests will find the designated smoking area.

Low-level background music is played in the diner throughout the day and evening. Low-level lighting is also used throughout the day and during the evening there are candles out on the tables. The crockery used in the diner is colour contrasted to the tables.

Please speak to a member of staff if you have any dietary requirements which our kitchen will be happy to cater for.

Safety

In the event of an emergency, as the diner is on the ground floor disabled guests can exit the building along with the other guests. Trained staff will be on hand to assist guests to the nearest exit.

Contact Us

For more information or if you have any questions, please contact the site on 0207 9089696 or email anna.piacentini@sohohouse.com.