

## Accessibility Statement: Electric House

We are committed to improving access to our sites and services for people who use wheelchairs, those with ambulant disabilities, people who are deaf, hard of hearing and those with partial sight so everyone can enjoy them. Staff are required to undergo an induction training session that informs them on basic access awareness, encouraging the use of the social model of disability.

Here are the facilities we provide and in the instances where we cannot ensure accessibility, we will endeavour to provide an alternative.

If you have any suggestions, comments or feedback about our accessibility services please email [membership@sohohouse.com](mailto:membership@sohohouse.com) or ring your local House.

### **The Site**

Founded in London in 1995, Soho House Group is a private member's club for the creative industries. Electric House is a member's club in West London. It's located at 191 Portobello Road, Notting Hill, W11 2ED. The nearest public transport link is Ladbroke Grove Tube Station (Circle or Hammersmith and City lines).

The site can also be accessed via bus route 23 which stops at Portobello Road (stop PJ), bus routes 52 and 452 which stops at Portobello and Golborne Market (stops PP and PQ).

There is no car park at the site but there is meter parking in close vicinity.

To access the site there are dropped kerbs at the pavement approaching the site but wheelchair users must enter through the cinema's fire exit. If you need assistance please call the Club reception on 020 7908 96969.

Once inside the site there is lift access to all floors which are fitted with alarms and intercom.

Disabled bathrooms are in the diner and also on the second floor. Although the disabled toilet in the club only has a 'male' sign on it, people identifying as any gender are welcome to use it. Disabled toilets all have handrails and assistance alarms fitted.

### **Food & Drink**

The House Kitchen and Club bar is located on the first floor and can be accessed via the lift. The Snug is also on the first floor and can be accessed via the lift, however, there are small steps leading down to it.

The Library and Terrace are both on the second floor and can be accessed via the lift. All of the dining spaces are low-lit and during the evening when lighting is dimmed, candles are used. The crockery in all of the dining and bar spaces is colour contrasted.

Low-level background music is played in all dining and bar spaces but this can be altered upon request if the space has been privately hired. There is ample seating throughout the site which is mainly low-level and ranges from booths, couches and armchairs.

### **Cinema**

To access Electric Cinema, wheelchair users must enter via the fire exit. Staff are on hand to assist and if you'd like to notify us prior to your arrival please contact reception. Furniture can be moved to accommodate wheelchairs. The lighting is low during screenings but there are lamps between the armchairs.

### **Safety**

In the event of an emergency, staff will be on hand to help all guests evacuate the building. Evacuation chairs are provided for disabled guests.

### **Contact Us**

For more information or if you have any questions, please contact reception on 0207 908 9696 or email [Anna.piacentini@sohohouse.com](mailto:Anna.piacentini@sohohouse.com).