Accessibility Statement: High Road Brasserie

We are committed to improving access to our sites and services for people who use wheelchairs, those with ambulant disabilities, people who are deaf, hard of hearing and those with partial sight so everyone can enjoy them. Staff are required to undergo an induction training session that informs them on basic access awareness, encouraging the use of the social model of disability.

Here are the facilities we provide and in the instances where we cannot ensure accessibility, we will endeavour to provide an alternative.

If you have any suggestions, comments or feedback about our accessibility services please email membership@sohohouse.com or ring your local House.

The Site
Founded in London in 1995, Soho House Group is a private member’s club for the creative industries. High Road Brasserie is a restaurant serving a European menu situated in Foubert’s Hotel. It’s located at 162-170 Chiswick High Road W4 1PR.

The nearest public transport link is Turnham Green tube station (District Line) and bus routes 237, 267, 391 and 91, which stops close by the site.

There is a car park opposite the front entrance to the hotel with 7 bays, 1 of which is for disabled users. The main front entrance to the site is accessible.

The accessible entrance is located at the front of the site through the main reception of the Brasserie.

Once inside the site, the reception desk is height accessible and there will be staff on hand to direct you to other areas of the building.

Toilets are provided within the brasserie and the disabled toilets are clearly sign-posted within the single gender bathrooms. These toilets are fitted with handrails and assistance alarms.

Food & Drink
The dining space and bar is spacious and well-lit and candles are put out onto the tables during the evening when lighting is dimmed. Crockery in the space is colour contrasted with the tables.

Tables in the brasserie are at an accessible height and the seating is a mixture of low and high-level chairs with and without arms.

Please speak to a member of staff if you have any dietary requirements which our kitchen will be happy to cater for.
Low-level background music is played during opening hours but can be altered if the space has been privately hired.

The outdoor terrace is also accessible and is fitted with awning for weather protection and outdoor heating.

**Events**
The basement can be hired for private events. It is accessible via a lift and bathrooms are closeby. The flooring in the basement is wood. Lighting can be altered upon request and audio equipment can be hired for those who have hearing difficulties.

**Contact Us**
For more information or if you have any questions, please contact the site on 020 8742 1717 or via email on highroad.info@sohohouse.com