

Accessibility Statement: Kettner's

We are committed to improving access to our sites and services for people who use wheelchairs, those with ambulant disabilities, people who are deaf, hard of hearing and those with partial sight so everyone can enjoy them. Staff are required to undergo an induction training session that informs them on basic access awareness, encouraging the use of the social model of disability.

Here are the facilities we provide and in the instances where we cannot ensure accessibility, we will endeavour to provide an alternative.

If you have any suggestions, comments or feedback about our accessibility services please email membership@sohohouse.com or ring your local House.

The Site

Founded in London in 1995, Soho House Group is a private member's club for the creative industries. Kettner's is a member's Hotel and Club set across 7 Georgian Townhouses in Soho. It's located at 29 Romilly Street, Soho, W1D 5HP.

The nearest public transport link is the London Underground at Leicester Square (Northern line and Picadilly line). The site can also be accessed via bus routes 14, 19 and 38 at Gerrard Place/ Chinatown (stop P) and bus routes 24, 29, 176 at Cambridge Circus (stop D).

There is no car park at the site but there is a bay at the front of one of our other Clubs, 40 Greek Street which can be found at 40 Greek Street, London W1D 4EB. If you need to contact the site prior to your arrival to discuss parking please contact reception on 020 7734 5650.

There is a disabled entrance at the front of the site which also has weather protection.

Once inside, information about the site is available in both clear and large print. There are lifts which provide access to all of the floors in the site and they are fitted with alarms and intercom.

There are toilets on each floor of the building with the disabled toilets located in the single gendered bathrooms. They are fitted with handrails and assistance alarms.

Rooms

There are 33 rooms across 3 floors in Kettner's which are all accessible via the lift. Rooms range in size from Tiny to Big, with the largest being the Jacobean Suit. The accessible rooms are rooms 13, 26 and 27.

All rooms come with the following amenities: slippers, loofah pads, combs, nail file, shower cap, tampons, ear plugs, dental kit, razors, mouthwash, toothpaste, face wash, toner, moisturiser, shaving cream, lip balm and deodorant.

The accessible rooms have beds and basins at an accessible height and also come fitted with alternative alarm systems.

We offer a room service daily between the hours of 7am-11pm.

Food & Drink

The House kitchen serves an American and European menu and the Champagne Bar serves a selection of cocktails and Champagne. Both of the spaces are well-lit and when lighting is dimmed during the evening, candles are put out onto the tables. Crockery is colour contrasted with the tables also. Low-level background music is played in the dining and bar spaces.

There is ample seating with a mixture of upright high and low-level chairs both with and without arms.

Please speak to a member of staff if you have any dietary requirements which our kitchen will be happy to cater for.

Safety

In the event of an emergency, there are assembly points on each floor for disabled guests. Staff will be on hand to assist all guests with exiting the building. Please ask at reception for more information about the site's evacuation procedure.

Contact Us

For more information or if you have any questions, please contact the site on 020 7734 5650.