

Accessibility Statement: Little House Mayfair

We are committed to improving access to our sites and services for people who use wheelchairs, those with ambulant disabilities, people who are deaf, hard of hearing and those with partial sight so everyone can enjoy them. Staff are required to undergo an induction training session that informs them on basic access awareness, encouraging the use of the social model of disability.

Here are the facilities we provide and in the instances where we cannot ensure accessibility, we will endeavour to provide an alternative.

If you have any suggestions, comments or feedback about our accessibility services please email membership@sohohouse.com or ring your local House.

The Site

Founded in London in 1995, Soho House Group is a private member's club for the creative industries. Little House Mayfair is a hotel and member's club situated on a quiet corner in Mayfair, London. It's located at 2 Queen Street W1J 5PA.

The nearest public transport link is Green Park Underground Station (Victoria, Piccadilly and Jubilee lines). You can reach the site via bus route 22 from Green Park Station (stop R) or routes 6, 9, 14, 19, 22 and 38 from Green Park Station (stop H).

There is a car park located on Park Lane, W1K 1Ab. There are 981 bays, 14 of which are disabled spaces. If you need to contact the site about parking prior to arrival, please email the management team on duty at reception@littlehousemayfair.com or call on +44 (0)20 7961 1200.

Access to the site is via the front entrance on the ground floor where weather protection is also provided. Once inside the site, our reception desk is at an accessible height and staff are on hand to assist visitors.

Lifts are provided and come fitted with alarms and intercom systems and audible indication of movement for those who are hard of hearing.

There are bathrooms located on all floors of the site with a unisex disabled toilet that is fitted with a handrail and assistance alarm.

The use of assistance animals is permitted throughout the site.

Rooms

There are 4 apartments in the House, each spanning a whole floor of the site.

The first apartment, located on the first floor has 3 bedrooms with a bathroom attached to each, a utility room, kitchen and an open plan living and dining space.

The second apartment, located on the second floor has 2 bedrooms with a bathroom attached to each, a guest shower room, a bunk room, kitchen, an open plan living and dining area and a terrace.

The third apartment, located on the third floor has 2 bedrooms with a bathroom attached to each, a guest shower room, a bunk room, kitchen and an open plan living and dining area.

The fourth apartment, located on the fourth floor has 2 bedrooms with a bathroom attached to each, a guest shower room, kitchen and an open plan living and dining area.

The beds and basins in all apartments are at an accessible height and any furniture can be removed should you require additional space in your apartment.

Room service is provided 24 hours daily and we also offer a wake-up call service.

Food & Drink

The restaurant and Salon Bar are both accessible, spacious, well-lit and have ample seating with tables at an accessible height for wheelchair users. The outdoor terrace is accessible via the main entrance.

Please speak to a member of staff if you have any dietary requirements which our kitchen will be happy to cater for.

Events

Our dining space, which is located on the ground floor and accessed via the main entrance can be privately hired. Bathrooms are in close vicinity. Lighting can be altered upon request and the carpet in the Drawing Room can be removed. Audio equipment can also be hired for those who are hard of hearing prior to the private event.

Safety

In the event of an emergency, fire alarms and emergency lights are fitted in all of the apartments. A member of staff will be on hand to assist all visitors in evacuating the building.

Contact Us

For more information or if you have any questions, please contact the site on +44 (0)20 7961 1200 or email reception40@littlehousemayfair.com