

Accessibility Statement: Redchurch Townhouse

We are committed to improving access to our sites and services for people who use wheelchairs, those with ambulant disabilities, people who are deaf, hard of hearing and those with partial sight so everyone can enjoy them. Staff are required to undergo an induction training session that informs them on basic access awareness, encouraging the use of the social model of disability.

Here are the facilities we provide and in the instances where we cannot ensure accessibility, we will endeavour to provide an alternative.

If you have any suggestions, comments or feedback about our accessibility services please email membership@sohohouse.com or ring your local House.

The Site

Founded in London in 1995, Soho House Group is a private member's club for the creative industries. Redchurch Townhouse is member's Hotel in Shoreditch, East London. It's located at 25-27 Whitby Street, E1 6JU. The nearest public transport links are the London Overground at Shoreditch High Street Station and the London Underground at Bethnal Green Station (Central line) and Liverpool Street Station (Circle, Central, Hammersmith and City and Metropolitan lines).

You can also reach the site via bus routes 8 and 388 at Brick Lane (stop SA), Shoreditch High Street (stop K) and Bethnal Green Road/ Shoreditch High Street Station (stop J).

The nearest car park is the Euro Car Park Shoreditch which is located at 162-167 Shoreditch High St, Hackney, London E1 6HU. You can also find various car parks located around Brick Lane.

Prior to arrival, if you need to contact the site to discuss parking or you need help with your luggage, please contact reception.

Entrance to the site is via the Hotel main entrance at the front of the building which has a ramp for wheelchair users. There is no permanent weather protection provided but reception staff can provide umbrellas during wet weather. All exits are also completely accessible.

Once inside the site, there are lifts that give access to all of the floors and they are fitted with audible indication of lift movement, alarms and intercom. There are also wheelchair platform stairlifts at the site.

Toilets can be found on the ground floor of the building. Disabled toilets are located and clearly signposted in the single-gendered bathrooms and are fitted with handrails and assistance alarms.

Guidance dogs are permitted on-site but you must provide a statement from your doctor.

Rooms

There are 37 rooms in total in Redchurch Townhouse with 3 designated accessible rooms situated across two of the floors. All rooms come with the following amenities: mini bar, laundry service, Cowshed products, slippers, hair dryer, flat iron, phone, bathrobes, AC, hot rail etc. Any of the amenities can be removed if needed.

Inside the disabled rooms, the bathrooms are fitted with handrails and the basins are at an accessible height. They are also fitted with alarms and alternative alterters.

Room service is available daily until 11pm and a wake-up service can be arranged.

Food & Drink

The site's restaurant, Cecconi's Shoreditch, is an Italian restaurant open to the public. It is accessible via the front entrance from the street and from the ground floor reception inside Redchurch Townhouse. The outdoor terrace is also accessible for wheelchair users.

The space is well-lit during the day and when lighting is dimmed during the evening, candles are put out onto the tables. Crockery is also colour contrasted. There is ample seating in the restaurant which ranges from high-level bar stools to low-level dining chairs with arms.

Please speak to a member of staff if you have any dietary requirements which our kitchen will be happy to cater for.

Please note that low-level background music is played throughout the day and during the evening.

Events

The basement can be privately hired for events and it is accessible by lift or by stairs. There are fully accessible disabled bathrooms on this floor also. Lighting and music levels can be altered upon request.

Safety

In the event of an emergency, guests will be informed and asked to exit to an assembly point which will be guided by a member of staff. Staff will also be on hand to assist disabled guests who are unable to safely leave the building until the emergency services arrive.

Contact Us

For more information or if you have any questions, please contact the site on 020 3819 8180.