

## Accessibility Statement: Shoreditch House

We are committed to improving access to our sites and services for people who use wheelchairs, those with ambulant disabilities, people who are deaf, hard of hearing and those with partial sight so everyone can enjoy them. Staff are required to undergo an induction training session that informs them on basic access awareness, encouraging the use of the social model of disability.

Here are the facilities we provide and in the instances where we cannot ensure accessibility, we will endeavour to provide an alternative.

If you have any suggestions, comments or feedback about our accessibility services please email [membership@sohohouse.com](mailto:membership@sohohouse.com) or ring your local House.

### **The Site**

Founded in London in 1995, Soho House Group is a private member's club for the creative industries. Shoreditch House is a member's Hotel and Club set within a converted warehouse in East London. It's located at Ebor Street, E1 6AW. The nearest public transport link is via the London Overground service at Shoreditch High Street station.

The site can also be accessed via bus routes 8 and 388 from Shoreditch High Street Station (stop K) and Bethnal Green Road/ Shoreditch High Street Station (stop J).

The nearest car park is a Euro Car Park at 162-167 Shoreditch High St, Hackney, London E1 6HU (<https://www.eurocarparks.com/>) where there are approximately 30 bays. If you need to contact the site prior to arrival please call reception on 0207 739 5040.

Entrance to the building is at the front and there are dropped pavements leading to it. The front door needs to be pushed to open but there is a bell to call for assistance. Once inside there are lifts fitted with alarms and intercom which provide access to each of the floors.

Induction loops are provided in the hotel area and corridors near the lift.

There are bathrooms on each of the floors with disabled toilets clearly signposted and fitted with handrails and assistance alarms.

Service and assistance dogs are permitted on site.

### **Rooms**

There are 26 rooms in Shoreditch House which come with amenities such as body wash, moisturisers, earplugs and razors- to name a few. There is a designated accessible room with handrails fitted in the shower and near the toilet. Furniture can be added or removed upon request.

We offer a daily 24 hour room service which can be requested via email, phone or in person. A wake-up call can also be arranged with alternatives for those who have difficulty hearing.

### **Food & Drink**

All bar and dining spaces are accessible via lift or stairs. The spaces are well-lit during the day and when lighting is dimmed during the evening, candles are put out onto the tables and bar. Crockery is colour contrasted throughout the site. Low-level music is played throughout the building unless there is an event and if a space has been privately hired, noise levels can be altered upon request.

There is plenty of seating throughout the premises ranging from upright with arms and bar stools.

Please speak to a member of staff if you have any dietary requirements which our kitchen will be happy to cater for.

All of outdoor spaces are fully accessible and are fitted with awnings for weather protection and outdoor heating.

### **Facilities**

#### Spa

Please note that there is a Spa within the building but it is not operated by Shoreditch House.

#### Gym

The House gym is located on the 4th floor with the disabled changing rooms located on the 6th floor which are fitted with handrails in the shower. There are also disabled toilets on this floor that are fitted with assistance alarms. The saunas are located on the 4th floor also and are fully accessible to disabled guests.

#### Pool

The pool is on the 6th floor and is accessible via walking to the rooftop area. The pool is 4ft deep and can be entered by stairs but please note there are no handrails.

### **Events**

There are no specific events spaces but the Club space can be privately booked. In the space, lighting can be altered upon request and audio equipment can be hired for those who have difficulty hearing.

### **Safety**

In the event of an emergency, there are escape plans in each room. There is a place of safety for those that are unable to evacuate the building and staff will be on hand to help.

### **Contact Us**

For more information or if you have any questions, please contact the site on 0207 749 5540.