

Accessibility Statement: Soho Farmhouse

We are committed to improving access to our sites and services for people who use wheelchairs, those with ambulant disabilities, people who are deaf, hard of hearing and those with partial sight so everyone can enjoy them. Staff are required to undergo an induction training session that informs them on basic access awareness, encouraging the use of the social model of disability.

Here are the facilities we provide and in the instances where we cannot ensure accessibility, we will endeavour to provide an alternative.

If you have any suggestions, comments or feedback about our accessibility services please email membership@sohohouse.com or ring your local House.

The Site

Founded in London in 1995, Soho House Group is a private member's club for the creative industries. Soho Farmhouse is a member's Hotel and Club set within the Oxfordshire Countryside. It's located at Great Tew, OX7 4JS. The nearest public transport links are Banbury train station and Charlbury train station and many taxis operate in the area.

There is a car park on the premises with 2 disabled bays but please note that there is limited light during the evening. There are farmhands and porters available to help carry your luggage and help can be prearranged by contacting reception prior to arrival.

All areas and entrances are accessible apart from Farmyard and Electric Cinema which both have either gravel or steps leading to the entrance. Canopies are provided for weather protection and outdoor heaters are also near entrances.

Once inside the property there are lifts giving access to the various floors with audible indication of movement, though most of the property is at ground level.

There are bathrooms throughout the site and the disabled toilets come fitted with handrails and assistance alarms.

Assistance animals are permitted.

Rooms

There are 109 rooms at Soho Farmhouse ranging from Bell Tents to Cabins with 3 designated as accessible. In these 3 rooms the bathrooms are accessible and are fitted with basins and beds at an accessible height and vibrating pillows as alternative alerters upon request.

A wake-up service can be arranged and we can offer an alternative for those who have hearing difficulties.

Food & Drink

All dining and bar spaces can be easily accessed apart from Deli, Main Barn and the Mill Room due to the gravel.

There is plenty of seating throughout the dining spaces ranging from low to high-level and the tables, bars and counters are all at an accessible height. In general, the spaces are low-lit but during the evening, candles are used.

Please note that low-level background music is played throughout the site.

Please speak to a member of staff if you have any dietary requirements which our kitchen will be happy to cater for.

Aside from the Farm Yard, all of the outdoor terraces are accessible and have canopies for weather protection and outdoor heaters available.

Facilities

Spa

The Cowshed Spa is located off Farmyard and is accessible via bus for those who are not already guests on the site. There is an accessible treatment room and also a disabled changing room and toilet.

Gym

The accessible House gym is located in the Boathouse complex and has non-slip flooring throughout. It is fitted with a range of equipment including cross trainers and free and fixed weights. There are disabled changing rooms, showers and bathrooms within the gym and towels and water are provided.

Saunas and steam rooms can be found on the lower deck of the Boathouse and can be accessed via the lift.

Trained instructors are on hand to assist all guests.

Pool

The deck level pool can be accessed via the Boathouse and is 1.4m deep. There are steps leading into the pool, but there are no handrails.

Events

Barwell and Haybarn can be hired for private events and although both spaces are accessible, the gradient leading up to Barwell is steep and disabled guests may struggle to get to the entrance without assistance.

There is wooden flooring throughout the two spaces and there are disabled toilets which are clearly signposted. Lighting can be altered upon request and audio equipment can be hired for those who have hearing difficulties.

Safety

In the event of an emergency, there are numerous fire wardens available across the site to assist guests with evacuation. All areas are, in general, easy to evacuate and there are written strategies of evacuation for each area which can be found at reception.

Contact Us

For more information or if you have any questions, please contact the site on info.farmhouse@sohohouse.com.