

Accessibility Statement: The Allis (White City)

We are committed to improving access to our sites and services for people who use wheelchairs, those with ambulant disabilities, people who are deaf, hard of hearing and those with partial sight so everyone can enjoy them. Staff are required to undergo an induction training session that informs them on basic access awareness, encouraging the use of the social model of disability.

Here are the facilities we provide and in the instances where we cannot ensure accessibility, we will endeavour to provide an alternative.

If you have any suggestions, comments or feedback about our accessibility services please email membership@sohohouse.com or ring your local House.

The Site

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Founded in London in 1995, Soho House Group is a private member's club for the creative industries. The Allis White City is a restaurant and bar open to the public located on the ground floor of White City House, a member's Hotel and Club in the former BBC headquarters in West London. It's located at 2 TVC, 101 Wood Lane, W12 7FW. The nearest public transport links are the London Underground at White City (Central) and Wood Lane (Circle or Hammersmith and City).

You can also reach the site via bus routes 72, 95, 148, 220 and 272 at Ariel Way/ White City Bus Station (stop WD).

There are plenty of parking spaces available at the Westfield Centre but there are 3 disabled bays on site.

Access to the site is via The Allis restaurant on the ground floor where there are dropped pavements and ramps provided or via the car park. Weather protection is provided in both of these entrances.

Once inside the restaurant, there are disabled toilets in the single-gendered bathrooms which are with fitted handrails and assistance alarms. These are clearly signposted.

Assistance animals are permitted in the building but emotional support dogs are not.

Food & Drink

The Allis, which is located on the ground floor of White City House is fully accessible and the entrance is at ground level. There is ample seating within the space ranging from low-level dining chairs to high-level bar stools.

The space is well-lit during the day and when lighting is dimmed during the evening, candles are put out onto the tables. Crockery is also colour contrasted with the tables.

Please note that low-level background music is played.

If you wish to sit in any of the outdoor terraces of White City House which are not served by The Allis, please take the lift to the 9th and 10th floors.

Please speak to a member of staff if you have any dietary requirements which our kitchen will be happy to cater for.

Events

The White City Studio can be privately hired for events. The flooring in this space is non-slip and bathrooms are in close vicinity. Lighting can be altered upon request in these spaces and music levels can be adjusted for those who have difficulty hearing.

Safety

In the event of an emergency, guests are asked to exit the building from either the front entrance or the designated fire exits. Disabled guests who are unable to exit will be assisted by a member of staff until the fire brigade arrive.

Contact Us

For more information or if you have any questions, please contact the site on 020 7870 0000 or email reservations.whitecityhouse@sohohouse.com.