

Accessibility Statement: Ludlow House

We are committed to improving access to our sites and services for people who use wheelchairs, those with ambulant disabilities, people who are deaf, hard of hearing and those with partial sight so everyone can enjoy them. Staff are required to undergo an induction training session that informs them on basic access awareness, encouraging the use of the social model of disability.

Here are the facilities we provide and in the instances where we cannot ensure accessibility, we will endeavour to provide an alternative.

If you have any suggestions, comments or feedback about our accessibility services please email membership@sohohouse.com or ring your local House.

The Site

Founded in London in 1995, Soho House Group is a private member's club for the creative industries. Ludlow House is a member's club in a former gold-leaf factory on New York's Lower East Side. It is located on 139 Ludlow Street, New York, NY 10002.

The nearest transport links are the trains on Essex Street or the cab services which are available outside the building. Disabled access to the site is via the front entrance.

There is no parking lot at this site but should you need any assistance with accessing the property or require help with any luggage, please contact the front desk via phone on (646) 253-6100 or email.

At the reception you will find visitor information which is provided in various formats including clear print, large print, telephone and digital. Induction loops and speech enhancement systems are available on request.

All floors can be accessed using elevators which are fitted with alarms and intercom.

Restrooms can be found in the lobby area and on the 3rd floor and the designated disabled bathrooms are fitted with handrails.

Food & Drink

Lou's Kitchen and Bar is spacious with ample seating and tables which are at an accessible height for wheelchair users. It can be accessed via the elevator. The Parlour, Living Room and outdoor terrace are also accessible.

Please speak to a member of staff if you have any dietary requirements which our kitchen will be happy to cater for.

Our events space, Velvet Room, is located on the 3rd floor and can be accessed via an elevator. Inside the space, lighting can be altered upon request and audio equipment can be hired for those who are hard of hearing.

We can also provide textphone facilities, induction loops and deaf alerters upon request.

Safety

In the event of an emergency, visitors are asked to make their way to the lobby and those who are unable to do so, will be assisted by the fire brigade once they arrive. More information on the safety and emergency procedures for Ludlow House can be found in various formats at reception.

Contact Us

For more information or if you have any questions please contact reception on (646) 253-6100.