

Accessibility Statement: Soho House Chicago

We are committed to improving access to our sites and services for people who use wheelchairs, those with ambulant disabilities, people who are deaf, hard of hearing and those with partial sight so everyone can enjoy them. Staff are required to undergo an induction training session that informs them on basic access awareness, encouraging the use of the social model of disability.

Here are the facilities we provide and in the instances where we cannot ensure accessibility, we will endeavour to provide an alternative.

If you have any suggestions, comments or feedback about our accessibility services please email membership@sohohouse.com or ring your local House.

The Site

Founded in London in 1995, Soho House Group is a private member's club for the creative industries. Soho House Chicago is a member's club situated in the Fulton Market District. It is located at 113-125 North Green St, Chicago, Illinois, 60607. The nearest public transport links are bus 8 which stops directly to the rear of the building or the Pink/Green line (Morgan) and the Blue Line (Grand).

There is a parking lot adjacent to the rear of the building with 26-28 parking bays. There are no designated disabled spaces so should you need assistance, please contact the front desk via the main telephone line or email.

Disabled access to the building is via a push button automatic double door which is both accessible and flat. A vestibule is used on the outside of the front door during the winter months and inside throughout the year.

Visitors can access each floor of the site via accessible lifts which are fitted with alarms and intercom. All stairways are also labelled with braille.

Service animals are permitted on the site but comfort and therapy animals are prohibited.

Food & Drink

Our House Kitchen and public restaurants (Fox Bar, Chicken and Farm Shop, The Allis) are all accessible. They are each spacious, have ample seating and although are well lit during the day, lights are dimmed during the evening.

Please speak to a member of staff if you have any dietary requirements which our kitchen will be happy to cater for.

Our roof terrace can be easily accessed and the Allis Patio is best accessed from either end of the patio.

Facilities Onsite

Rooms

The site has 40 rooms spread across 2 floors. Two of the rooms are accessible and come with facilities such as a handrail in the shower and visual alerters. Any furniture can be removed from the rooms upon request.

Room service is available from 7am-11pm. For visitors with hearing difficulties, please inform us prior to or on arrival and a member of staff will serve your room.

There are bathrooms on each floor and those which are labelled as disabled are fitted with handrails.

We offer a wake up call service and a personal in-room wake up service for those with difficulty hearing.

Cowshed Spa

Cowshed Spa is located in the basement which can be accessed via the elevator in the lobby. All treatment rooms are accessible and in close vicinity to restrooms.

Gym

The house gym is located on the second floor and can be accessed via any of the 3 guest elevators or the service elevator. Disabled changing rooms are available and there are steam rooms in both the male and female changing rooms. The gym comes fitted with cardio and strength equipment.

Towels and water are provided and the flooring is non-slip.

Pool

The rooftop pool is located on the 6th floor and can be accessed via any of the 3 guest elevators. For those who need assistance, there is an electric lift into the pool which, at its deepest, is 4ft 2 inches.

Event spaces

Our event space is located on the 4th floor and can be accessed by any of the 3 guest elevators or the service elevator. Lighting can be altered upon request and audio equipment can be hired by those who are hard of hearing.

Safety

In the event of an emergency, there are designated places of safety on each floor and staff will be on hand to assist visitors. For more information about our emergency and safety guidelines please contact reception.

Contact Us

Should you need to contact Soho House Chicago prior to or during your visit please call the front desk/PBX mainline number 312-521-8000
Or email us at chicagofrontdesk@sohohouse.com