

Accessibility Statement: Soho House Toronto

We are committed to improving access to our sites and services for people who use wheelchairs, those with ambulant disabilities, people who are deaf, hard of hearing and those with partial sight so everyone can enjoy them. Staff are required to undergo an induction training session that informs them on basic access awareness, encouraging the use of the social model of disability.

Here are the facilities we provide and in the instances where we cannot ensure accessibility, to ADA standards, we will endeavour to provide an alternative.

If you have any suggestions, comments or feedback about our accessibility services please email membership@sohohouse.com or ring your local House.

The Site

Founded in London in 1995, Soho House Group is a private member's club for the creative industries. Soho House Toronto is a member's club situated in the historic Bishop's Block. It's located at Bishop's Building, 192 Adelaide Street West, Toronto, ON M5H 0A4. The nearest public transport link is 700ft away from the site at St. Andrews Station which is accessible by elevator.

Valet parking is available at Shangri-La Hotel which is around 200ft away from the property. It is available 24 hours per day and is well-lit with onsite security.

Disabled access to the site is located on the corner of Adelaide and Simcoe. Staff on reception can provide a removable ramp and assistance with opening the doors and they can be contacted prior to your arrival on 416-599-7646.

Elevators can be found opposite the washrooms on the ground floor and give direct access to the dining room on the second floor. In the event of an emergency, all elevators are fitted with alarms.

Service animals are permitted at the site but therapy or comfort animals are prohibited.

Food & Drink

Club Bar on the ground floor can be accessed by wheelchair users from the lobby. The dining room on the second floor can be accessed by using the elevator at the back of the Club. The outdoor patio which is situated off the main Club floor is also wheelchair accessible.

All dining and bar areas are spacious with wheelchair appropriate height tables. Seating in the Club on the first floor is high and low level with arms and the dining seating on floors two to four are a mixture of chairs with and without arms.

The dining spaces are well-lit and when lighting is dimmed in the evening, candles are used. The crockery is colour contrasted with the tables.

Low volume background music is played in all of the dining and bar spaces but can be adjusted if the space has been privately hired.

Please speak to a member of staff if you have any dietary requirements which our kitchen will be happy to cater for.

Restrooms can be found on the ground floor at the back of the club with a separate accessible toilet fitted with a handrail.

Safety

In the event of an emergency, there are 3 available fire escapes on the first floor that are wheelchair accessible leading outside. Management will be on hand to assist all visitors and conduct a full evacuation walk-through.

Contact Us

Should you need to contact the site prior to or during your visit, please contact reception on 416-599-7646 or email us at reception.toronto@sohohouse.com