

Accessibility Statement: Soho House West Hollywood

We are committed to improving access to our sites and services for people who use wheelchairs, those with ambulant disabilities, people who are deaf, hard of hearing and those with partial sight so everyone can enjoy them. Staff are required to undergo an induction training session that informs them on basic access awareness, encouraging the use of the social model of disability.

Here are the facilities we provide and in the instances where we cannot ensure accessibility to ADA standards, we will endeavour to provide an alternative.

If you have any suggestions, comments or feedback about our accessibility services please email membership@sohohouse.com or ring your local House.

The Site

Founded in London in 1995, Soho House Group is a private member's club for the creative industries. Soho House West Hollywood is a private member's club located on Sunset Boulevard. It's situated on the penthouse floor of a 13 story high-rise at 9200 Sunset Boulevard, West Hollywood, CA, 90069. The nearest public transport link is a bus stop on the corner of Sunset Boulevard and Corey Street.

At the site there is valet parking in the P1 parking garage which is available during both the morning and evening. If you need any assistance, please contact our Members Service on 310 456 2400.

Visitors can access the building from the P1 parking garage via the elevator which is ADA accessible by vehicle or when entering from the street. All other entrances have dropped kerbs, ramps, handrails and weather protection. The main club floor can be accessed via an elevator.

Once inside the penthouse you can access the 2nd floor via a service elevator. All lifts are fitted with alarms and intercom including the specific ADA elevator.

At the reception you will find visitor information which is provided in various formats including clear print, large print, telephone and digital.

Food & Drink

Our first floor comprises of an accessible 50 seat cinema, restaurant space (Maya) and member event space (Luckman). The second floor comprises of an accessible sitting room, and an outdoor garden dining room which has a roof that opens.

All rooms are spacious, well-lit and have ample seating which ranges from bar stools, low sofas and dining chairs that come with and without arms.

Low-level background music is played in all of the spaces but it can be altered upon request if the space has been privately hired.

The white crockery in the dining spaces is colour contrasted but where the tables are white marble, dark placemats are used.

Please speak to a member of staff if you have any dietary requirements which our kitchen will be happy to cater for.

Restrooms are located on every floor of the site. On the first floor there are both male, female and gender neutral bathrooms and on the second floor there are single gendered bathrooms. All bathrooms have a disabled toilet which is clearly signposted. All disabled bathrooms are fitted with handrails and assistance alarms.

Event Spaces

All areas of Soho House West Hollywood can be used as private event spaces. All spaces are accessible with bathrooms in close vicinity. Lighting can be altered upon request and audio equipment can be hired for those who are hard of hearing.

Safety

In the event of an emergency, rooms come fitted with sirens and strobe alerters and a member of staff will assist all visitors in evacuating to a place of safety. More information about the emergency and safety guidelines is available in several formats at reception.

Contact Us

For more information or if you have any questions, please contact the site on 310 456 2400.